

Buyers' Guide

Summer 2023





Security Operations for Credit Unions

Credit Unions face the same level of cyber threat as large financial services & banks. If you lack the budget and IT staff to provide in-house 24x7 detection and response, if it feels like a damaging attack is inevitable...

You need the protection of the Pack.

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ACCOUNTING

Aux, LLC

APPLICATIONS PROGRAMMING

Access Softek

ARCHITECTURE & CONSTRUCTION

The Redmond Company

ASSOCIATE BUSINESS MEMBERS

Alloya Corporate FCU

Aux, LLC

Caribou

CastleGarde

Catalyst Corporate FCU

CliftonLarsonAllen (CLA)

COLAB

Commercial Alliance

Comply-YES!

Constant

CO-OP Solutions

Cooperative Business Services

Corporate America CU

Corporate Central CU

Corporate One FCU

Coviance

CU ATM Services LLC

CU Business Group

CU Healthcare PayCard

CU Servnet

CURevl

Enhanced Software Products (ESP)

Envisant

Extensia Financial

Fidelity Information Services (FIS)

Fiserv

Jack Henry (formerly Symitar)

Louisiana Corporate Credit Union

Mbana CUSO

Members Trust Company

Millennium Corporate CU

Mitel

NACUSO

NASCUS

National Association of Latino CU &

Professionals (NLCUP)

Nectar

Nymbus CUSO

Origence

Pactola

Premier Consumer Capital

PSCU

Reseda Group

Samaha & Associates, Inc.

Splash Financial

Strum

Trellance

TriCorp FCU

Vanco Payments LLC

Visa

VisiFI

Vizo Financial Corporate CU

VolCorp

ASSET/LIABILITY MANAGEMENT

FlowTracker Analytics, Inc RateShop, LLC

ATM & REMOTE DELIVERY

FIS

AUDIT

Comply-YES!

Nearman, Maynard, Vallez, CPAs

SkyStem, LLC

AUTO LENDING

Chariot Financial MeridianLink

Origence

BANK SECRECY ACT (BSA)

10-D. Inc.

CUNA Strategic Services Alliance Providers

BRANCH DEPLOYMENT/PLACEMENT

The Redmond Company

BRANCH MERCHANDISING & DESIGN

CUNA Strategic Services Alliance Providers The Redmond Company

BRANCH/PRODUCT/MEMBER PROFITABILITY

The Redmond Company

BRANCH SECURITY

Arctic Wolf

CUNA Strategic Services Alliance Providers

BRANDING

Foresight Group

The Redmond Company

BUSINESS CONTINUITY PLANNING

Arctic Wolf

CUNA Strategic Services Alliance Providers

KingsBridgeBCP

Millennial Vision, Inc.

BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY

KingsBridgeBC

UpStreme, Inc.

BUSINESS DEVELOPMENT

Chariot Financial

FlowTracker Analytics

BUSINESS LENDING

Alloya Corporate FCU

MeridianLink

CALL CENTERS

CUNA Strategic Services Alliance Providers

Eltropy

Glia

PSCU

CHECKS & WIRE TRANSFER SERVICES

Alloya Corporate FCU

VolCorp

CLOUD COMPUTING

Adlumin, Inc.

Alacriti

Prodigy

Trellance

COLLECTIONS & RECOVERIES

Chariot Financial

ConServe

RFPAY

COMMUNITY FINANCIAL EDUCATION

Ever Green 3C

Spave

Visa

COMPENSATION

Blue Horizons Group

OutSolve

CONSULTANTS

CU-Interface

The Redmond Company

Trellance

CONSUMER LENDING

MeridianLink

Oak Tree Business Systems, Inc.

Origence

TruStage

CORE PROCESSING ADMINISTRATION

Aurora Advantage by CSPI

Catalyst Corporate Federal Credit Union

CompuSource Systems, Inc.

Corelation, Inc.

CU-Interface

Enhanced Software Products, Inc.

FIS

Jack Henry

Member Access Processing

Prodigy

Synergent

CREDIT CARDS

CO-OP Solutions

Envisant

FIS

PSCU

CREDIT SCORING & RISK BASED LENDING

Trellance

CUNA STRATEGIC SERVICES ALLIANCE PROVIDERS

3SI

Agility

Amazon Business

CNote

Constant

CUE

CUVM

Eltropy

Envisant

Goalsetter

Illuma

interface

InterLutions

JMFA

MessagePay

Newtek

Prisma Campaigns

QCash Financial

Ranqx

Sharetec

SilverSky

Tetto5G

TraceSecurity

Venminder Verafin

Vericast

vericas

Zest Al

Zogo

CUSO

Chariot Financial

Comply-YES!

CU-Interface

CO-OP Solutions

Envisant

Foresight Group

Member Access Processing

Origence

Prodigy

PSCU

Reseda Group

Spave

VolCorp

DATA WAREHOUSE/DATABASE

ADMINISTRATION

Trellance

DEBIT CARDS

CO-OP Solutions

Envisant

FIS

Fiserv

Member Access Processing

PSCU

Synergent

DEPOSIT PRODUCT INNOVATION

Alogent

DIGITAL MARKETING STRATEGIES

Bundlefi

CUNA Strategic Services Alliance Providers

DataTrac

Eltropy

MeridianLink

Prisma Campaigns

Visa

ELECTRONIC BILL PAYMENT

Alacriti

Alloya Corporate FCU

REPAY

EMAIL MARKETING

Prisma Campaigns

Synergent

EMPLOYEE BENEFITS

CUNA Strategic Services Alliance Providers

OM Financial Group

The Beans

EMPLOYEE DEVELOPMENT &

TRAINING

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EMPLOYEE/INTERNAL MARKETING

Intranet Connections

FINANCIAL COMPLIANCE

Arctic Wolf

Nearman, Maynard, Vallez, CPAs SkyStem, LLC

FINANCIAL REPORTING - BOARD OR MANAGEMENT

FlowTracker Analytics, Inc SkyStem, LLC

FRAUD MANAGEMENT/OVERSIGHT

Computer Services, Inc. (CSI)

DefenseStorm

SkyStem, LLC

Visa

GIFT/STORE VALUE CARDS

Member Access Processing

HOME EQUITY LENDING

Coviance

Oak Tree Business Systems, Inc.

HR COMPLIANCE

OutSolve

HR OPERATIONS (PROCESSES)

OutSolve

HR SYSTEMS & TECHNOLOGY

Blue Horizons Group

IDENTITY THEFT

DefenseStorm

IMAGING SYSTEMS/RECORDS (DOCUMENT MANAGEMENT SYSTEMS)

Alogent

Aurora Advantage by CSPI Millennial Vision, Inc.

INCENTIVE PLAN-MARKETING & BUSINESS DEVELOPMENT

Blue Horizons Group

INCENTIVE SYSTEMS & PROGRAMS

Blue Horizons Group

INDIRECT LENDING

Chariot Financial

CUNA Strategic Services Alliance Providers Origence

INFORMATION & NETWORK SECURITY

10-D, Inc.

Adlumin, Inc.

Arctic Wolf

Computer Services, Inc. (CSI)

CUNA Strategic Services Alliance Providers

Jack Henry

UpStreme, Inc.

Visa

IN-STORE BRANCHES

The Redmond Company

INSURANCE

OM Financial Group

TruStage

INTRANET ADMINISTRATION

Intranet Connections

INVESTMENT/BROKERAGE SERVICES

Alloya Corporate FCU

INVESTMENT SERVICES

Alloya Corporate FCU

QwickRate

TruStage

VolCorp

LEADERSHIP DEVELOPMENT/SUCCESSION

Human Emergence Group

LENDING IN DIGITAL & MOBILE CHANNELS

Aurora Advantage by CSPI

Eltropy

MeridianLink

LENDING REGULATIONS & COMPLIANCE

10-D, Inc.

DefenseStorm

LENDING TECHNOLOGY SYSTEMS & PLATFORMS

Coviance

CUNA Strategic Services Alliance Providers

DefenseStorm

FICS

Jack Henry

MeridianLink

Oak Tree Business Systems, Inc.

REPAY

LIQUIDITY MANAGEMENT

Alloya Corporate FCU

FlowTracker Analytics

QwickRate

RateShop, LLC

LOAN GROWTH STRATEGIES

Chariot Financial

LOAN PARTICIPATIONS & TRADING

Alloya Corporate FCU

Catalyst Corporate Federal Credit Union

LOAN PORTFOLIO ANALYTICS

Alloya Corporate FCU

CUNA Strategic Services Alliance Providers

MeridianLink OwickRate

Trellance

MAIN OFFICE & BRANCH DESIGN

CUNA Strategic Services Alliance Providers The Redmond Company

MARKETING COMPLIANCE

Aux, LLC

MEMBER ACQUISITION & RETENTION (STRATEGIES & TACTICS)

Bundlefi

Datatrac

Spave

The Redmond Company

MEMBER PERSONAL FINANCE

Reseda Group

Spave

MORTGAGE LENDING

FICS

MeridianLink

QRL Financial Services

MORTGAGE LOAN SERVICING

FICS

MORTGAGE LOAN SUBSERVICING

Midwest Loan Services

ONBOARDING

Bundlefi

Prisma Campaigns

ONLINE BANKING/E-COMMERCE

Access Softek

Alacriti

Alogent

Aurora Advantage by CSPI

Cubus Solutions, Inc.

Fisery

Tyfone

OPERATIONS COMPLIANCE

Aux, LLC

DefenseStorm

Venminder

ORGANIZATIONAL DEVELOPMENT

Human Emergence Group

OVERDRAFT PROTECTION/COURTESY PAY PROGRAMS

CUNA Strategic Services Alliance Providers

PERFORMANCE MANAGEMENT

Blue Horizons Group

PRODUCT DEVELOPMENT & EVALUATION

FlowTracker Analytics

PRODUCT PRICING

FlowTracker Analytics RateShop, LLC

PROMOTIONS/ADVERTISING

Chariot Financial

Datatrac

Prisma Campaigns

REAL ESTATE & MARKET CONSULTING

The Redmond Company

RECRUITMENT/ONBOARDING/ RETENTION

OM Financial Group

REMOTE DEPOSIT CAPTURE

Alloya Corporate FCU

RESEARCH/MCIF/CRM/ DEMOGRAPHICS/TRACKING & REPORTING

The Redmond Company Trellance

RISK MANAGEMENT

DefenseStorm

Member Access Processing

UpStreme, Inc.

Venminder

SALES MANAGEMENT/SALES & SERVICE CULTURE DEVELOPMENT

Blue Horizons Group

SECONDARY MORTGAGE MARKET

FICS

QRL Financial Services

SHARED BRANCHING

Aux, LLC

CO-OP Solutions

STATEMENT PROCESSING

Cubus Solutions

Enhanced Software Products, Inc.

STRATEGIC FINANCIAL PLANNING & ADVISORY SERVICES

Catalyst Corporate Federal Credit Union Computer Services, Inc. (CSI) UpStreme, Inc.

STRATEGIC FINANCIAL PLANNING & BUDGETING

FlowTracker Analytics

Spave

The Beans

TALENT MANAGEMENT/WORKFORCE PLANNING

Trellance

TECHNOLOGY COMPLIANCE

Arctic Wolf

Computer Services, Inc. (CSI)

CUNA Strategic Services Alliance Providers DefenseStorm

USER TECHNICAL SUPPORT

Visa

WEB DEVELOPMENT/MANAGEMENT

CompuSource Systems, Inc.

WELLNESS PROGRAMS

The Beans

WIRELESS (MOBILE) BANKING

Access Softek

Alacriti

Alogent

Cubus Solutions, Inc.

Eltropy

Jack Henry

Member Access Processing

Tyfone

YOUTH MATERIALS

Ever Green 3C



meridianlink

Transform to Better

MeridianLink® makes even the most complex lending landscape easier to manage through our multi-product platform. Powering a frictionless, digital-first lending experience, we'll help transform your financial institution into a modern digital lending organization.





Trusted

Scalable





Modern

Secure



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10-D, Inc. Academy-Compliance-Information Security

8717 W 110th Street, Suite 500 Overland Park, KS 66210 Brad Goetsch 877-204-5769

bgoetsch@10dsecurity.com www.10dsecurity.com/

As a national information security and compliance firm, 10-D has specialized in serving financial institutions since 2004. Our benchmark services include: Penetration Testing, Social Engineering, IT Audit, BSA/AML Audits, Model Validations, Lending and Deposit Compliance Audits, just to name a few. We also offer training and CPE opportunities for everyone from senior management to the customer service team. The frameworks for our audit programs are designed to scale to the size and complexity of the institution, so we can work with institutions small and large, delivering best-in-class reports in a timely manner, allowing you to quickly begin the remediation process.



ACCESS SOFTEK, INC

Access Softek

727 Allston Way, Suite C
Berkeley, CA, 94710
Mark Barish
510-725-7635
mbarish@accesssoftek.com
www.accesssoftek.com

Access Softek is the trusted partner of credit unions and banks, providing comprehensive Access Digital suite of banking solutions that includes everything consumers and business owners need from the basics of online and mobile banking to account opening and lending, conversational banking, biometric authentication, real-time fraud prevention, investment solutions, modern intuitive member UI/UX, and other innovative products.

Today, over six million customers securely and easily manage their money using Access Softek solutions. Access Softek sets the standard for the omnichannel digital banking landscape, and for over three decades continues to deliver industry firsts and ensure reliable support from its Berkeley, California headquarters.



adlumin

Adlumin Inc.

1140 3rd Street NE Suite 340 Washington, DC 20002 Timothy Evans 202–352–8001 timothy.evans@adlumin.com www.adlumin.com

Adlumin Inc. is a patented, cloudnative Managed Detection and Response (MDR) platform plus extended risk management and security services. The platform focuses on advanced cyber threats, system vulnerabilities, and sprawling IT operations to command areater visibility, stop threats, reduce your business risk, and automate compliance. Adlumin leverages powerful machine learning, identifies critical threats, automates remediation rules and systems updates, and provides live continuous compliance reporting.

Alacriti

Alacriti

1551 S. Washington Ave #130 Piscataway, NJ 08854 Alacriti Payments Experts 908-791-2916 marketing@alacriti.com www.alacriti.com

Alacriti.is a a leading financial technology company dedicated to helping credit unions accelerate their digital payments transformation, all without requiring legacy system overhauls or replacement.

Alacriti's cloud-based platform, Orbipay, delivers solutions across the payments ecosystem, including The Clearing House's RTP® network, Electronic Bill Presentment and Payments (EBPP), and Digital Disbursements.

Orbipay solutions empower clients to affordably deliver the modern digital payment experiences today's members demand across all channels, such as real-time payments and unified money movement services. Orbipay's flexible framework allows for simple integration with commonly used financial systems including, digital banking, fraud and risk management services, and core banking systems. In addition, our clients benefit from faster time to market and continuous innovation.

To speak with an Alacriti payments expert about your credit union's needs, contact us at (908) 791–2916 or info@alacriti.com.



Corporate Federal Credit Union

Alloya Corporate FCU

184 Shuman Blvd., Suite 400 Naperville, IL 60563 Tim Bruculere 518-292-3808 tim.bruculere@alloyacorp.org

tim.bruculere@alloyacorp.org www.alloyacorp.org

Alloya provides cooperative financial services to 1.400 member credit unions and credit union entities nationally, including transaction, liquidity and investment services. Headquartered in Naperville, Illinois, Alloya offers a dependable and affordable line of credit, secure and efficient product access and settlement, and unparalleled member service - which are available to all credit unions with or without a capital contribution. In conjunction with its wholly owned CUSO, Alloya Solutions, LLC, Alloya leverages the power of aggregation to ensure its members remain competitive in today's marketplace. In addition to the support Alloya provides its membership. Allova supports multiple credit union leagues and associations throughout the country and gives back to local communities nationwide by providing a variety of charitable donations. To learn more, visit www.alloyacorp.org.

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Alogent

35 Technology Pkwy South Suite 200 Peachtree Corners, GA 30092 Wendi Klein 678-966-0844 marketing@alogent.com www.Alogent.com

Alogent provides proven, end-toend check payment processing, digital, online, and mobile banking, enterprise content and information management, and data analytics platforms. Our unique approach spans the entire transaction ecosystem -from capturing and digitizing transaction data, to automating entire transaction workflows and making information available across the enterprise. Alogent's solution suites leverage the latest in AI, machine learning and predictive analytics, enabling financial institutions to deliver products and services that boost engagement through personalization and data-backed decisions.



Arctic Wolf

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Abigail Crider
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arcticwolf.com/credit-unions

Credit unions continue to be prime targets of cybercriminals due to the highly confidential nature of the data credit unions possess and high financial reward from attacks. Arctic Wolf helps over 130 credit unions secure critical data by consolidating multiple cybersecurity tools while increasing their security posture. Learn why our credit union customers trust Arctic Wolf to:

- » Consolidate multiple tool sets while increasing their security posture
- **» Monitor** environments 24x7 to detect and respond to cybersecurity threats.
- » Provide continual vulnerability assessments.
- **» Identify** threats targeting network or cloud applications.
- »Conduct cybersecurity awareness training for security teams and employees.



Aurora Advantage by CSPI

805 W Stadium Blvd. Jefferson City, MO 65109 Emily Twillman 573-556-3251

etwillman@cspiinc.com www.auroradigitalbanking.com/

Aurora Advantage represents the next generation cloud-based core software solutions for small and mid-sized credit unions.
Our complete Aurora Digital Product Suite streamlines the member experience by seamlessly integrating Core, Online Account Opening & Lending, Digital & Mobile Banking, Voice Banking, and Document Management & Tracking.

We are core-agnostic and support API-first technology to create real-time integration for our Aurora Advantage Digital Banking product suite. Our dedicated team strives to enhance the user experience, deliver innovative solutions, significantly increase productivity, and provide exceptional service that exceeds your expectations. We believe if our customer succeeds, we succeed.



Aux, LLC

274 Únion Blvd., Suite 320 Lakewood, CO 80228 Alan Bergstrom 720-677-3241

abergstrom@auxteam.com www.auxteam.com

Aux, LLC, is grateful to be celebrating 30 years of serving CUs! Aux offers a robust and flexible suite of back-office outsourced services, unlike any other organization in the nation. Founded in 1992, our accounting, CFO consulting, and compliance services help CUs who face growing burdens and turbulent times. Outsourcing not only increases efficiency for our clients, but it can also save their credit union money and improve the overall member experience. We enjoy a 97% client satisfaction rating. Our Accounting and CFO services provide full or customized support, from daily processing to strategic budgeting and reporting. Our Compliance Services provide hands-on training, full service, marketing and policy compliance reviews, and custom service. We've helped dozens of credit unions overcome staffing and training challenges; discover how we can support your credit union! Schedule a time that works for you to meet with us for a zero-salesy, zero-pushy chat:

www.calendly.com/auxteam

PROUD ASSOCIATE BUSINESS MEMBER





Blue Horizons Group

2717 Commercial Center Blvd. Suite E200 Katy, TX 77494 Colin Wong 404-293-7517

colin.wong@bluehorizonsgroup.com https://bluehorizonsgroup.com/

Blue Horizons Group is an endto-end provider of Sales Performance Management services. We provide strategic advisory services to improve your compensation strategy and incentive plan design. We also guide you through automated systems selection and provide implementation and post-implementation managed services. We bring decades of banking experience and financial services best practices to improve your sales performance. We deliver tailored solutions at every stage of your sales transformation journey regardless of the size of your organization.



Bundlefi

530 Seventh Avenue Suite 507 New York, NY 10018 Neil Scheer 212-575-2034 neil@bundlefi.com www.bundlefiinc.com/

At Bundlefi, we help credit unions find customers who are right for them. We believe banking should be more than just selling products, it should create long-lasting relationships between people and their financial institutions. Our customer acquisition programs utilize the latest technology to ensure data quality and integrity. Every consumer is verified through our cascading validation features, fraud prevention measures, and delivered directly into our client's application process or CRM. Learn more at corporate.bundlefi.com/.



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Catalyst Corporate Federal Credit Union

6801 Parkwood Blvd. Plano, TX 75024 Linda Dowdy 214-703-7843 ldowdy@catalystcorp.org www.catalystcorp.org

Catalyst Corporate Federal Credit Union is a wholesale cooperative financial institution serving nearly 1,400 credit unions nationally with innovative core financial services and superior back-office support. Services, designed specifically for the credit union industry, include payment solutions, liquidity, investment options and balance sheet management assistance.

Catalyst Corporate strives to be the premier corporate credit union, providing exceptional member value in an efficient, safe and sound manner. Catalyst Strategic Solutions, LLC, a whollyowned subsidiary, combines its over 30 years of experience with a cooperative business model to provide unparalleled service and access to analytical resources, strategic consultation and investment portfolio management services.

PROUD ASSOCIATE BUSINESS MEMBER





Comply-YES!

7415 Chicago Road, Suite 103 Warren, MI 48092 Stephen Dedene 248-221-1828

sdedene@comply-yes.com www.comply-yes.com

Comply-YES! is a compliance CUSO providing credit unions with a vacation from their compliance worries by offering cost-effective compliance services tailored to meet your needs. Whether you have an open compliance position, simply need additional compliance help or support, or need compliance audits, Comply-YES! has you covered. Now sit back, relax, and let the credit union compliance experts at Comply-YES! navigate the winding road of credit union compliance for you, so you can focus on what matters most: serving your members!

PROUD ASSOCIATE BUSINESS MEMBER





Chariot Financial

1331 Park Plaza Drive, Suite 3 O'Fallon, IL 62269 Matt Cantonwine 618–363–2086

mcantonwine@chariotfinancial.org www.chariotfinancial.org

Chariot Financial offers a comprehensive suite of services designed to help credit unions compete more effectively in the auto lending market. These include direct and indirect originations, processing and funding solutions, and lifecycle servicing. We can help your credit union with as much (or as little) as needed, and each program is tailored specifically to the needs of each client. Chariot prides itself on client service works tirelessly to ensure that the needs of both our clients and borrowers are fully met.



CompuSource Systems, Inc.

We Elevate Your Core

CompuSource Systems, Inc.

110 John Muir Drive Amherst, NY 14228 Gary L. Gonzales 800–295–9100 info@css4cu.com www.css4cu.com

CompuSource is a leading provider of complete core processing systems exclusively for credit unions. Our highly integrated core technology and services model makes our CompuShare System an ideal solution for credit unions seeking more value and agility. Servicing credit unions nationwide, CompuSource has the experience to support your current products and services and help realize your full membership potential.



Computer Services, Inc. (CSI) 3901 Technology Drive Paducah, KY 42001 Andy Lapp 800-545-4274 andy.lapp@csiweb.com www.csiweb.com

As a forward-thinking technology partner, CSI delivers modern tools needed for credit unions to navigate a changing industry landscape and stay one step ahead of the competition. CSI drives value for its credit union customers by accelerating delivery of cuttingedge solutions surrounding fraud and anti-money laundering, managed services and cybersecurity. document services and more. CSI heavily invests in research and development, product partnerships and strategic acquisitions to provide credit unions with the most innovative technologies—all while maintaining a service-first mentality. Learn more by visiting: www.csiweb.com.



CO-OP Solutions

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wyman.davis@coop.org www.coop.org

Co-op Solutions is the marketleading financial technology ecosystem for credit unions. A proven innovator for more than 40 years, today we help credit unions become their members' primary financial relationship through the most reliable, secure, digital-first payments experience for the modern member. And, because every credit union is different, Co-op brings a core-agnostic, configurable approach to building a modern payments strategy that is right for credit unions and members alike.

Co-op understands what is unique and special about credit unions. We share the mission of people helping people. We are a cooperative built by, owned by and for the credit union movement. And we connect credit unions with other credit unions, serving as a catalyst for industry partnership, research and thought leadership. We work with the top credit unions across the U.S., powering more than 8 billion transactions annually.

Co-op Solutions. Make every experience matter.



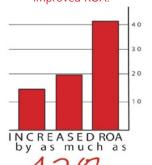




Redmond provides a turn-key spectrum of services, including:

Prescriptive Consumer Analytics
Market Analysis
Trade Area Analysis
Branch Deployment Studies
Site Identification & Acquisition
Brand Integration
Architecture
Construction

Redmond clients that used our Prescriptive Consumer Data Analytics have grown assets, loans and improved ROA!



The Redmond Company consulting division uses advanced data analytics to provide actionable insight for our clients. We calculate your most profitable member profiles and use this information to select the <u>RIGHT</u> locations for branch deployment.



The**Redmond**Co.com



Corporate Central Credit Union and Our Family of CUSOs (Think|Stack, InterLutions, QuantyPhi) 6262 South Lowell Place Muskego, WI 53150 Chris Felton 800-242-4747 chris.felton@corpcu.com www.corpcu.com

Corporate Central and our family of CUSOs offer innovative solutions to help credit unions succeed. Our employee benefits CUSO, Inter-Lutions, delivers top-quality and low-cost healthcare coverage to over 10.000 credit union associates. QuantyPhi, our balance sheet optimization CUSO, provides a full array of investment, liquidity, and ALM consulting solutions. Our technology solutions CUSO, Think|Stack, offers managed security, cloud migration, remote monitoring, and more. Together, we are a strong, progressive, and growing team helping credit unions to be wildly successful.

PROUD ASSOCIATE BUSINESS MEMBER





ConServe

200 CrossKeys Office Park Fairport, NY 14450 Michelle Hartmann 866-761-0700

salesinfo@conserve-arm.com www.conserve-arm.com

For over 37 years, ConServe's innovative collection approach has helped our Clients maximize recoveries and reduce charge-off accounts. Our unique synergy of analytics-driven technologies and skilled collection experts optimizes collection results, increasing your return on investment. We adhere to the highest measures of quality, consistency, and performance standards. Our team is dedicated to Fostering Financial Freedom® by helping your members meet their financial obligations in a way that empowers them with a sense of control and self-esteem.



Corelation

2305 Historic Decatur Road #300 San Diego, CA 92106 Rob Landis 619–876–5074 rlandis@corelationinc.com

www.corelationinc.com

Corelation's KeyStone core processing solution provides a truly open, person-centric system that is efficient, intuitive, and backed by unparalleled client service. KeyStone's philosophy is to deliver standard 'More in the Core' features, while also offering true integration to provide you the freedom to choose the vendors you want to work with. KeyStone empowers credit unions to offer the best products and services for member attraction and retention. KeyStone's intricate solution is elegant, yet powerful, as Corelation's developers have a proven track record of creating successful core technology solely for credit unions. Discover the Corelation difference!

=coviance™

Coviance

3001 Westown Parkway Suite 200 West Des Moines, IA 50266 Jill Skinner 855-525-6730 jskinner@lenderclose.com www.coviance.com

Founded in 2015, Coviance (formerly LenderClose) is a fintech company on a mission to perfect the lending experience through automation and intelligence. Our cloud-based platform, Home Equity ExpressTM (HEx), automates the home equity loan process by using data-driven intelligence and configurable workflows to deliver a superior experience, efficiently scale home equity volume, and a clear to close in hours. This out-of-the-box solution is easy to implement and frictionless, so credit unions can focus on what matters most--the member's experience. Coviance was selected as the National Association of Credit Union Service Organizations' 2022 CUSO of the Year.







Credit Union National Association

4703 Madison Yards Way, Suite 300 Madison, WI 53705 Greg Michlig 800–356–9655

hello@cuna.coop www.cuna.org

Credit Union National Association is the most credible trade association and the only national association that advocates on behalf of all of America's credit unions. We work tirelessly to protect your best interests in Washington and all 50 states. We fuel your professional growth at every level and champion the credit union story at every turn.



Cubus Solutions, Inc.

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Tyfone Dramastically Better Digital Banking®

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At Tyfone, we understand that an elegant, engaging, intuitive user experience is the minimum requirement for any digital banking provider in today's market. What differentiates us is our unwavering commitment to exceptional collaboration and communication. We consider each customer a true partner and place the highest value on every relationship.



UpStreme, Inc.

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UpStreme's services within the Credit Union sector focus on 6 major areas: Portfolio & Project Management optimization, vCISO for Cybersecurity, Business Continuity & Resilience program development, Risk, Strategic Development and Execution, and vCIO. Our Credit Union clients range from \$200M to \$10B+. We are keenly aware of Credit Union specific needs & challenges and are also able to leverage our learnings from other industries to best support the growth and improvement of our CU Customers.



Venminder

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A CUNA Strategic Services
Alliance Provider, Venminder is an innovative, customer–motivated company that is mission–driven to help solve the many challenges organizations face when managing risks from outsourcing to third parties.

Venminder provides a dedicated platform to empower credit unions in effective end-to-end lifecycle management and mitigation of third-party risks. Venminder creates long-term collaborative partnerships with their customers, providing implementation assistance, product and best practices training, ongoing support, access to expertise, and more.





Visa

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Visa is a trusted network and world leader in digital payments, working to remove barriers and connect more people to the global economy. No matter the size of your business, Visa wants to work with you and help you grow. Visa has VPs in eight regions across the country to help support credit unions like yours. We're here to help you stay competitive while also engaging in activities relevant to the needs of your local communities. Work with Visa to get the tools, resources, and support you need to thrive.







VolCorp 2460 Atrium Way Nashville, TN 37214 Wade Stapleton 615-232-7984 wstapleton@volcorp.org www.volcorp.org

VolCorp's mission is to inspire credit unions to reach new heights by providing dynamic payment solutions, custom investment services, and unparalleled member service. Headquartered in Nashville, Tennessee, VolCorp has been serving the credit union movement since 1981.

VolCorp equips credit unions with the products and services to help them prosper. Our CUSO, Symphony, offers guidance to credit unions in critical areas such as Business Continuity Management, Enterprise Risk Management, Information Security, and Supervisory Committee Audits. To learn more about VolCorp, please visit volcorp.org.

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